

## Electricity Facts Label (EFL)

Spark Energy, LLC

Oncor Service Area

Choose 12

ISSUE DATE: [Placeholder]

|                                             |         |          |          |
|---------------------------------------------|---------|----------|----------|
| Average Monthly Use ( <b>Residential</b> )  | 500 kWh | 1000 kWh | 2000 kWh |
| Average Price per Kilowatt-hour (¢ per kWh) | 16.7¢   | 16.3¢    | 16.0¢    |

|                                                              |          |          |          |
|--------------------------------------------------------------|----------|----------|----------|
| Average Monthly Use ( <b>Small Commercial</b> )              | 1500 kWh | 2500 kWh | 3500 kWh |
| Non-Demand Meter Average Price per Kilowatt-hour (¢ per kWh) | 15.6¢    | 15.4¢    | 15.3¢    |
| Demand Meter Average Price per Kilowatt-hour (¢ per kWh)     | 18.2¢    | 17.0¢    | 16.8¢    |

The average price examples shown above include your Transmission and Distribution Utility (TDU) delivery costs, which will be passed through to you in accordance with the rates charged by your TDU. The average price per kWh examples are based on the specified monthly kWh consumption amounts using a 30% load factor, if applicable. The price disclosure is an estimate. This estimated average price per kWh disclosure is an example and is calculated using:

|                                     |          |                                       |
|-------------------------------------|----------|---------------------------------------|
| Energy Charge                       | 11.29¢   | ¢ per kWh                             |
| Base Charge                         | \$0.00   | \$ per bill month                     |
| Solar Buyback Credit Rate           | 0.00¢    | ¢ per kWh                             |
| Minimum Usage Fee                   | \$0.00   | \$ per bill month if usage < 1000 kWh |
| TDU Delivery Charge                 | 4.54030¢ | ¢ per kWh                             |
| TDU Delivery Charge                 | \$4.23   | \$ per bill month                     |
| Residential Usage Credit            | \$0.00   | \$ per bill month if usage ≥ 1000 kWh |
| Additional Residential Usage Credit | \$0.00   | \$ per bill month if usage ≥ 2000 kWh |

Solar Buyback Credit: Calculated at a rate of 0.00¢ kWh of excess energy delivered to the grid (“Grid Export”), which may offset up to (but no more than) 100% of your Energy Charges each month (excluding base charge, TDU charges, and all other taxes and fees).

You will receive a Credit on your bill for the excess energy delivered by your eligible renewable energy system to the grid over a monthly billing cycle. The credit amount will be determined by multiplying (a) the Solar Buyback Credit Rate per kWh by (b) the excess Grid Export quantity as reported by the TDSP over the applicable monthly billing cycle. Please review Terms of Service, including Solar Buyback Product Rider for complete details.

### If Small Commercial

|                                  |          |                   |
|----------------------------------|----------|-------------------|
| TDU Delivery Charge Demand Meter | 0.04070¢ | ¢ per kWh         |
| TDU Delivery Charge Demand Meter | \$32.43  | \$ per bill month |
| TDU Delivery Charge Non-Demand   | 3.82510¢ | ¢ per kWh         |
| TDU Delivery Charge Non-Demand   | \$6.87   | \$ per bill month |
| TDU Demand Charges               | \$10.00  | \$ per kW/kVa     |

This average price disclosure does not include applicable federal, state and local taxes or any fees (including gross receipt tax reimbursement), other non-recurring amounts charged by Spark Energy, governmental entities, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. TDU Charges are estimated. Your actual price for electricity may vary according to your exact monthly usage and your TDU pass-through charges.

Some locations may be subject to a TDU Underground Facilities and Cost Recovery Charge authorized by your city that is not included in this average price disclosure. See your TDU’s tariff for a list of cities and authorized charges.

Electricity  
Price

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                          |                  |                     |  |               |                              |  |                 |                                                    |  |                  |                |  |            |                |  |                    |                                                                            |  |                         |       |  |                |                               |  |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|---------------------|--|---------------|------------------------------|--|-----------------|----------------------------------------------------|--|------------------|----------------|--|------------|----------------|--|--------------------|----------------------------------------------------------------------------|--|-------------------------|-------|--|----------------|-------------------------------|--|
| Other Key Terms and Questions                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | See Terms of Service statement for full listing of fees, deposit policy, and other terms. |                                                                                                                                                                                                                                                                                                                                                                                                                          |                  |                     |  |               |                              |  |                 |                                                    |  |                  |                |  |            |                |  |                    |                                                                            |  |                         |       |  |                |                               |  |
| Disclosure Chart                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Type of Product                                                                           | Fixed                                                                                                                                                                                                                                                                                                                                                                                                                    |                  |                     |  |               |                              |  |                 |                                                    |  |                  |                |  |            |                |  |                    |                                                                            |  |                         |       |  |                |                               |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Contract Term                                                                             | 12 Months                                                                                                                                                                                                                                                                                                                                                                                                                |                  |                     |  |               |                              |  |                 |                                                    |  |                  |                |  |            |                |  |                    |                                                                            |  |                         |       |  |                |                               |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Do I have a termination fee or any fees associated with terminating service?              | \$100.00. Fee does not apply if Customer moves to another location and provides a forwarding address and, if required, reasonable evidence that the customer no longer occupies the location specified in the contract.                                                                                                                                                                                                  |                  |                     |  |               |                              |  |                 |                                                    |  |                  |                |  |            |                |  |                    |                                                                            |  |                         |       |  |                |                               |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Can my price change during contract period?                                               | YES, but only for the very limited reasons described below.                                                                                                                                                                                                                                                                                                                                                              |                  |                     |  |               |                              |  |                 |                                                    |  |                  |                |  |            |                |  |                    |                                                                            |  |                         |       |  |                |                               |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | If my price can change, how will it change, and by how much?                              | The Price is subject to change during the Initial Term of this Agreement only if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas (“ERCOT”), or Texas Regional Entity (“TRE”) administrative fees charged to loads or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are beyond Spark Energy’s control. |                  |                     |  |               |                              |  |                 |                                                    |  |                  |                |  |            |                |  |                    |                                                                            |  |                         |       |  |                |                               |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | What other fees may I be charged?                                                         | Fees not included in price above: Insufficient funds: \$30; DNP Notice Fee: \$9.99; Disconnection Fee: \$50. Information on other non-recurring fees is available in the Terms of Service in the section labeled ‘Other Charges and Fees’.                                                                                                                                                                               |                  |                     |  |               |                              |  |                 |                                                    |  |                  |                |  |            |                |  |                    |                                                                            |  |                         |       |  |                |                               |  |
| Disclosure Chart Continued                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Is this a pre-pay or pay in advance product                                               | NO                                                                                                                                                                                                                                                                                                                                                                                                                       |                  |                     |  |               |                              |  |                 |                                                    |  |                  |                |  |            |                |  |                    |                                                                            |  |                         |       |  |                |                               |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Does the REP purchase excess distributed renewable generation?                            | NO                                                                                                                                                                                                                                                                                                                                                                                                                       |                  |                     |  |               |                              |  |                 |                                                    |  |                  |                |  |            |                |  |                    |                                                                            |  |                         |       |  |                |                               |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Renewable Content                                                                         | This product is 6.0% renewable.                                                                                                                                                                                                                                                                                                                                                                                          |                  |                     |  |               |                              |  |                 |                                                    |  |                  |                |  |            |                |  |                    |                                                                            |  |                         |       |  |                |                               |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | The statewide average for renewable content is                                            | 31.1%                                                                                                                                                                                                                                                                                                                                                                                                                    |                  |                     |  |               |                              |  |                 |                                                    |  |                  |                |  |            |                |  |                    |                                                                            |  |                         |       |  |                |                               |  |
| <table><tr><td>Internet Address</td><td colspan="2">www.SparkEnergy.com</td></tr><tr><td>Email Address</td><td colspan="2">CustomerCare@SparkEnergy.com</td></tr><tr><td>Mailing Address</td><td colspan="2">12140 Wickchester Ln, Suite 100, Houston, TX 77079</td></tr><tr><td>Telephone Number</td><td colspan="2">1-877-547-7275</td></tr><tr><td>Fax Number</td><td colspan="2">1-877-374-8007</td></tr><tr><td>Hours of Operation</td><td colspan="2">Monday – Friday: 8:00 am – 7:00 pm CST<br/>Saturday: 9:00 am – 12:00 pm CST</td></tr><tr><td>PUCT Certificate Number</td><td colspan="2">10046</td></tr><tr><td>Version Number</td><td colspan="2">REFE_Choose 12_Oncor_09072023</td></tr></table> |                                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                          | Internet Address | www.SparkEnergy.com |  | Email Address | CustomerCare@SparkEnergy.com |  | Mailing Address | 12140 Wickchester Ln, Suite 100, Houston, TX 77079 |  | Telephone Number | 1-877-547-7275 |  | Fax Number | 1-877-374-8007 |  | Hours of Operation | Monday – Friday: 8:00 am – 7:00 pm CST<br>Saturday: 9:00 am – 12:00 pm CST |  | PUCT Certificate Number | 10046 |  | Version Number | REFE_Choose 12_Oncor_09072023 |  |
| Internet Address                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | www.SparkEnergy.com                                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                          |                  |                     |  |               |                              |  |                 |                                                    |  |                  |                |  |            |                |  |                    |                                                                            |  |                         |       |  |                |                               |  |
| Email Address                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | CustomerCare@SparkEnergy.com                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                          |                  |                     |  |               |                              |  |                 |                                                    |  |                  |                |  |            |                |  |                    |                                                                            |  |                         |       |  |                |                               |  |
| Mailing Address                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 12140 Wickchester Ln, Suite 100, Houston, TX 77079                                        |                                                                                                                                                                                                                                                                                                                                                                                                                          |                  |                     |  |               |                              |  |                 |                                                    |  |                  |                |  |            |                |  |                    |                                                                            |  |                         |       |  |                |                               |  |
| Telephone Number                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 1-877-547-7275                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                          |                  |                     |  |               |                              |  |                 |                                                    |  |                  |                |  |            |                |  |                    |                                                                            |  |                         |       |  |                |                               |  |
| Fax Number                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 1-877-374-8007                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                          |                  |                     |  |               |                              |  |                 |                                                    |  |                  |                |  |            |                |  |                    |                                                                            |  |                         |       |  |                |                               |  |
| Hours of Operation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Monday – Friday: 8:00 am – 7:00 pm CST<br>Saturday: 9:00 am – 12:00 pm CST                |                                                                                                                                                                                                                                                                                                                                                                                                                          |                  |                     |  |               |                              |  |                 |                                                    |  |                  |                |  |            |                |  |                    |                                                                            |  |                         |       |  |                |                               |  |
| PUCT Certificate Number                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 10046                                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                          |                  |                     |  |               |                              |  |                 |                                                    |  |                  |                |  |            |                |  |                    |                                                                            |  |                         |       |  |                |                               |  |
| Version Number                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | REFE_Choose 12_Oncor_09072023                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                          |                  |                     |  |               |                              |  |                 |                                                    |  |                  |                |  |            |                |  |                    |                                                                            |  |                         |       |  |                |                               |  |

## Etiqueta de información sobre la electricidad (EFL)

Spark Energy, LLC  
Área de servicio de Oncor  
Choose 12

FECHA DE PUBLICACIÓN: [Placeholder]

|                                                |         |          |          |
|------------------------------------------------|---------|----------|----------|
| Uso mensual promedio ( <b>residencial</b> )    | 500 kWh | 1000 kWh | 2000 kWh |
| Precio promedio por Kilovatio-hora (¢ por kWh) | 16.7¢   | 16.3¢    | 16.0¢    |

|                                                                         |          |          |          |
|-------------------------------------------------------------------------|----------|----------|----------|
| Uso mensual promedio ( <b>comercial pequeño</b> )                       | 1500 kWh | 2500 kWh | 3500 kWh |
| Precio promedio del medidor no demandado por kilovatio-hora (¢ por kWh) | 15.6¢    | 15.4¢    | 15.3¢    |
| Precio promedio del medidor de demanda por kilovatio-hora (¢ por kWh)   | 18.2¢    | 17.0¢    | 16.8¢    |

Los ejemplos de precios promedio que se muestran arriba incluyen sus costos de entrega de Servicios de Transmisión y Distribución (TDU), que se le transmitirá a través de usted de acuerdo con las tarifas cobradas por su TDU. El precio medio por kWh los ejemplos se basan en las cantidades de consumo mensual de kWh especificadas utilizando un factor de carga del 30%, si corresponde. La divulgación del precio es una estimación. Esta divulgación de precio promedio estimado por kWh es un ejemplo y se calcula utilizando:

|                                                                                |          |                                            |
|--------------------------------------------------------------------------------|----------|--------------------------------------------|
| Cargo por energía                                                              | 11.29¢   | ¢ por kWh                                  |
| Cargo básico                                                                   | \$0.00   | \$ por mes de cuenta                       |
| Crédito de recompra solar                                                      | 0.00¢    | ¢ por kWh                                  |
| Tarifa de uso mínimo (MUF)                                                     | \$0.00   | \$ por mes de cuenta si el uso < 1000 kWh  |
| Cargo de entrega de la empresa de servicio de transmisión y distribución (TDU) | 4.54030¢ | ¢ por kWh                                  |
| Cargo de entrega de la TDU                                                     | \$4.23   | \$ por mes de cuenta                       |
| Crédito por uso residencial                                                    | \$0.00   | \$ por mes de cuenta si el uso >= 1000 kWh |
| Crédito por uso residencial adicional                                          | \$0.00   | \$ por mes de cuenta si el uso >= 2000 kWh |

Crédito de recompra solar: Calculado a una tasa de 0.00¢/kWh de energía excedente entregada a la red (“Exportación a la red”), que puede compensar hasta el (pero no más que) 100% de sus Cargos de energía cada mes (excluyendo el cargo base, los cargos de TDU y todos los demás impuestos y costos).

Recibirá un Crédito en su factura por la energía excedente entregada por su sistema de energía renovable elegible a la red durante un ciclo de facturación mensual. El monto del crédito se determinará multiplicando (a) la tasa de crédito de recompra solar por kWh por (b) la cantidad de la Exportación a la red del excedente según lo informado por el TDSP durante el ciclo de facturación mensual aplicable. Revise los Términos de servicio, incluida la cláusula adicional de productos de recompra solar para obtener detalles completos.

### Si es comercial pequeño

|                                                  |          |                      |
|--------------------------------------------------|----------|----------------------|
| Medidor de demanda de cargo de entrega de la TDU | 0.04070¢ | ¢ por kWh            |
| Medidor de demanda de cargo de entrega de la TDU | \$32.43  | \$ por mes de cuenta |
| Cargo de entrega de la TDU no demandado          | 3.82510¢ | ¢ per kWh            |
| Cargo de entrega de la TDU no demandado          | \$6.87   | \$ por mes de cuenta |
| Cargos por demanda de la TDU                     | \$10.00  | \$ por kW/kVa        |

Esta divulgación de precio promedio no incluye los impuestos federales, estatales y locales correspondientes u otras tarifas (incluso el reembolso fiscal sobre ingresos brutos), otros montos no recurrentes cobrados por Spark Energy, entidades gubernamentales, o cambios derivados de las leyes federales, estatales o locales o actos reglamentarios que imponen tarifas nuevas o modificadas o costos que están fuera de nuestro control. Se estiman los cargos de TDU. Su precio real por electricidad puede variar de acuerdo con el uso mensual exacto y los cargos de traspaso de la empresa de servicio de transmisión y distribución (TDU).

Precio de la  
electricidad

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                       |                     |  |                                 |                              |  |                  |                                                    |  |                    |                |  |               |                |  |                      |                  |                                         |  |         |                                          |                            |       |  |                |                               |  |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|---------------------|--|---------------------------------|------------------------------|--|------------------|----------------------------------------------------|--|--------------------|----------------|--|---------------|----------------|--|----------------------|------------------|-----------------------------------------|--|---------|------------------------------------------|----------------------------|-------|--|----------------|-------------------------------|--|
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Algunos lugares pueden estar sujetos a un Cargo por instalaciones subterráneas y recuperación de costo de la TDU autorizado por la ciudad y no se incluye en esta divulgación de precio promedio. Consultar los aranceles de su TDU para una lista de ciudades y cargos autorizados. |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                       |                     |  |                                 |                              |  |                  |                                                    |  |                    |                |  |               |                |  |                      |                  |                                         |  |         |                                          |                            |       |  |                |                               |  |
| Otros términos y preguntas clave                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Ver el informe de Términos de servicio para una lista completa de tarifas, política sobre depósitos y otros términos.                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                       |                     |  |                                 |                              |  |                  |                                                    |  |                    |                |  |               |                |  |                      |                  |                                         |  |         |                                          |                            |       |  |                |                               |  |
| Cuadro de Divulgación                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Tipo de producto                                                                                                                                                                                                                                                                     | Tarifa fija                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                       |                     |  |                                 |                              |  |                  |                                                    |  |                    |                |  |               |                |  |                      |                  |                                         |  |         |                                          |                            |       |  |                |                               |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Período del Contrato                                                                                                                                                                                                                                                                 | 12 Meses                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                       |                     |  |                                 |                              |  |                  |                                                    |  |                    |                |  |               |                |  |                      |                  |                                         |  |         |                                          |                            |       |  |                |                               |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | ¿Debo pagar una tarifa por terminación o algún otro cargo asociado con la terminación del servicio?                                                                                                                                                                                  | \$100.00. No se aplica ningún cargo si el Cliente se muda a otro lugar y da una nueva dirección y, si se requiere, presenta evidencia razonable de que ya no ocupa el lugar especificado en el contrato.                                                                                                                                                                                                                                                                                                                         |                       |                     |  |                                 |                              |  |                  |                                                    |  |                    |                |  |               |                |  |                      |                  |                                         |  |         |                                          |                            |       |  |                |                               |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | ¿Puede cambiar el precio durante el período del contrato?                                                                                                                                                                                                                            | Sí, pero solo por las razones muy limitadas descritas más abajo.                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                       |                     |  |                                 |                              |  |                  |                                                    |  |                    |                |  |               |                |  |                      |                  |                                         |  |         |                                          |                            |       |  |                |                               |  |
| Cuadro de Divulgación continua                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Si el precio puede cambiar, ¿cómo y por cuánto cambiará?                                                                                                                                                                                                                             | El precio está sujeto a cambio durante el Período inicial del presente Acuerdo solo si hay cambios en los cargos del proveedor de servicio de transmisión y distribución (TDSP); cambios al Consejo de Confiabilidad Eléctrica de Texas ("ERCOT"), o tarifas administrativas de la Entidad Regional de Texas ("TRE") cobradas a las cargas o cambios derivados de las leyes federales, estatales o locales o actos reglamentarios que imponen tarifas nuevas o modificadas o costos que están fuera del control de Spark Energy. |                       |                     |  |                                 |                              |  |                  |                                                    |  |                    |                |  |               |                |  |                      |                  |                                         |  |         |                                          |                            |       |  |                |                               |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | ¿Qué otras tarifas se me podrían cobrar?                                                                                                                                                                                                                                             | Tarifas no incluidas en el precio anterior: Insuficiencia de fondos: \$30; Tarifa por aviso de desconexión: \$9.99; Tarifa por Desconexión: \$50. Información sobre otras tarifas no recurrentes se incluye en los Términos de servicio en la sección titulada 'Otros cargos y tarifas'                                                                                                                                                                                                                                          |                       |                     |  |                                 |                              |  |                  |                                                    |  |                    |                |  |               |                |  |                      |                  |                                         |  |         |                                          |                            |       |  |                |                               |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | ¿Es un producto prepago o de pago anticipado?                                                                                                                                                                                                                                        | NO                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                       |                     |  |                                 |                              |  |                  |                                                    |  |                    |                |  |               |                |  |                      |                  |                                         |  |         |                                          |                            |       |  |                |                               |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | ¿El proveedor de energía renovable (REP) compra generación renovable distribuida en exceso?                                                                                                                                                                                          | NO                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                       |                     |  |                                 |                              |  |                  |                                                    |  |                    |                |  |               |                |  |                      |                  |                                         |  |         |                                          |                            |       |  |                |                               |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Contenido renovable                                                                                                                                                                                                                                                                  | Este producto es 6.0% renovable.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                       |                     |  |                                 |                              |  |                  |                                                    |  |                    |                |  |               |                |  |                      |                  |                                         |  |         |                                          |                            |       |  |                |                               |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | El promedio estatal de contenido renovable es del                                                                                                                                                                                                                                    | 31.1%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                       |                     |  |                                 |                              |  |                  |                                                    |  |                    |                |  |               |                |  |                      |                  |                                         |  |         |                                          |                            |       |  |                |                               |  |
| <table><tr><td>Dirección de Internet</td><td colspan="2">www.SparkEnergy.com</td></tr><tr><td>Dirección de correo electrónico</td><td colspan="2">CustomerCare@SparkEnergy.com</td></tr><tr><td>Dirección postal</td><td colspan="2">12140 Wickchester Ln, Suite 100, Houston, TX 77079</td></tr><tr><td>Número de teléfono</td><td colspan="2">1-877-547-7275</td></tr><tr><td>Número de fax</td><td colspan="2">1-877-374-8007</td></tr><tr><td>Horario de operación</td><td>Lunes a viernes:</td><td>8:00 am a 7:00 pm hora estándar central</td></tr><tr><td></td><td>Sábado:</td><td>9:00 am a 12:00 pm hora estándar central</td></tr><tr><td>Número de certificado PUCT</td><td colspan="2">10046</td></tr><tr><td>Versión número</td><td colspan="2">REFE_Choose 12_Oncor_09072023</td></tr></table> |                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Dirección de Internet | www.SparkEnergy.com |  | Dirección de correo electrónico | CustomerCare@SparkEnergy.com |  | Dirección postal | 12140 Wickchester Ln, Suite 100, Houston, TX 77079 |  | Número de teléfono | 1-877-547-7275 |  | Número de fax | 1-877-374-8007 |  | Horario de operación | Lunes a viernes: | 8:00 am a 7:00 pm hora estándar central |  | Sábado: | 9:00 am a 12:00 pm hora estándar central | Número de certificado PUCT | 10046 |  | Versión número | REFE_Choose 12_Oncor_09072023 |  |
| Dirección de Internet                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | www.SparkEnergy.com                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                       |                     |  |                                 |                              |  |                  |                                                    |  |                    |                |  |               |                |  |                      |                  |                                         |  |         |                                          |                            |       |  |                |                               |  |
| Dirección de correo electrónico                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | CustomerCare@SparkEnergy.com                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                       |                     |  |                                 |                              |  |                  |                                                    |  |                    |                |  |               |                |  |                      |                  |                                         |  |         |                                          |                            |       |  |                |                               |  |
| Dirección postal                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 12140 Wickchester Ln, Suite 100, Houston, TX 77079                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                       |                     |  |                                 |                              |  |                  |                                                    |  |                    |                |  |               |                |  |                      |                  |                                         |  |         |                                          |                            |       |  |                |                               |  |
| Número de teléfono                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 1-877-547-7275                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                       |                     |  |                                 |                              |  |                  |                                                    |  |                    |                |  |               |                |  |                      |                  |                                         |  |         |                                          |                            |       |  |                |                               |  |
| Número de fax                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 1-877-374-8007                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                       |                     |  |                                 |                              |  |                  |                                                    |  |                    |                |  |               |                |  |                      |                  |                                         |  |         |                                          |                            |       |  |                |                               |  |
| Horario de operación                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Lunes a viernes:                                                                                                                                                                                                                                                                     | 8:00 am a 7:00 pm hora estándar central                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                       |                     |  |                                 |                              |  |                  |                                                    |  |                    |                |  |               |                |  |                      |                  |                                         |  |         |                                          |                            |       |  |                |                               |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Sábado:                                                                                                                                                                                                                                                                              | 9:00 am a 12:00 pm hora estándar central                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                       |                     |  |                                 |                              |  |                  |                                                    |  |                    |                |  |               |                |  |                      |                  |                                         |  |         |                                          |                            |       |  |                |                               |  |
| Número de certificado PUCT                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 10046                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                       |                     |  |                                 |                              |  |                  |                                                    |  |                    |                |  |               |                |  |                      |                  |                                         |  |         |                                          |                            |       |  |                |                               |  |
| Versión número                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | REFE_Choose 12_Oncor_09072023                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                       |                     |  |                                 |                              |  |                  |                                                    |  |                    |                |  |               |                |  |                      |                  |                                         |  |         |                                          |                            |       |  |                |                               |  |